



NOTICE OF MEETING

Please note this meeting will be held at SFCA's new location. See address to the right of this note.

Southwest Family Care Alliance (SFCA) Board

Long Term Care District

Monday, February 15, 2010 from 3:30 p.m. – 7:00 p.m.

at

Southwest Family Care Alliance

28526 US Hwy 14

Lone Rock, WI 53556

(608) 647-4729

1. Roll Call Attendance
2. Approve Agenda and Posting
3. Approve Minutes of January 18, 2010 Board Meeting (Mail Out #1)
4. Citizen Comments
5. Executive Report to the Board
6. Receive SFCA Financials and Enrollment Report and an Update on Year-end 2009; Take Action on Same, if any
7. Approve Appointments to Grievance and Appeal Committee, Take Action on Same, if any
8. Receive Report on 2009 Grievances and Appeals Highlighting Quarter 4; Take Action on Same, if any (Mail Out #2)
9. Receive Report on 2009 Member Satisfaction Survey; Take Action on Same, if any (Mail Out #3)
10. Approve SFCA's Proposed Quality Work Plan; Take Action on Same, if any (Mail Out #4)
11. Break (A short break will occur at some point in the agenda at the Board's discretion)
12. Discuss Cost Analysis by Service Type; Take Action on Same, if any
13. Receive Plan to Mitigate Risks Associated with SFCA's Care Management Model; Take Action on Same, if any
14. Tour SFCA's New Office Space
15. Confirm Next Meeting Date/Location and Solicit Agenda Items
16. Adjourn

Teri Buros, Chief Executive Officer

cc: Board Members/County Clerks Offices/Other Sites, per Counties' Requirements